

**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

Art Unit: 2619

Examiner: Jones, Prenell P

In Re: Oleg Bondarenko et al.  
Case: P5141C1  
Serial No.: 10/829,014  
Filed: 04/20/2004  
Subject: Method and Apparatus for Providing Estimated Response-Wait-Time  
Displays for Data Network-based Inquiries to a Communication Center

Commissioner for Patents  
PO Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

**Response A**